

Samiul Hasan Sheikh

Business Analyst / Senior Business Analyst

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Professional Summary

Results-driven **Business Analyst** with **5+ years of experience** across software development, government healthcare IT projects, and Agile delivery environments. Proven ability to bridge business needs and technical solutions through effective requirements gathering, system analysis, stakeholder management, and end-to-end SDLC involvement. Strong background in healthcare domain systems, Agile methodologies, documentation, testing, and cross-functional collaboration. Adept at translating complex business requirements into scalable, high-quality technical solutions.

Core Competencies

- Business & System Analysis (BRD, FRD, FSD)
- Requirements Gathering & Gap Analysis
- Agile / Scrum Methodology
- SDLC (End-to-End)
- Stakeholder & Vendor Management
- Government Project Experience (Healthcare)
- Functional & Backend Testing, UAT Support
- System Architecture & Solution Design
- Change Impact Analysis
- Pre-sales & Solution Proposal Support
- Documentation & User Training

Professional Experience

Bindulogic LLC — Software Engineer / Business Analyst

May 2022 – October 2025

Dhaka, Bangladesh

- Acted as a **bridge between business stakeholders, healthcare clients, and technical teams** to deliver mission-critical government healthcare software solutions.
- Led **requirements gathering sessions**, stakeholder interviews, and requirement analysis for systems including Inventory, OPD, IPD, Billing, Lab, e-Ticketing, and Police Case Management.
- Prepared and maintained **business and functional documentation** including requirement specifications, functional designs, system workflows, and test cases.
- Identified requirement gaps, technical risks, and implementation challenges, proposing **feasible alternative solutions**.
- Actively involved in **Agile SDLC**, participating in sprint planning, backlog grooming, reviews, and retrospectives, improving on-time delivery by 80%.
- Coordinated with UX/UI designers and developers to ensure **functional alignment and high user satisfaction (95%)**.
- Conducted **functional, backend testing**, reviewed logs, resolved defects, and supported **UAT with stakeholders**.
- Delivered **system training sessions** for end users and support teams.
- Supported **change management lifecycle**, including change impact analysis and documentation updates.
- Collaborated with **local and offshore teams** to deliver scalable and secure solutions.
- Provided **pre-sales support**, solution proposals, and technical clarifications.

Leadership & Operations (Government Healthcare Projects):

- Led and coordinated **30+ support engineers** across multiple government medical institutions (DMCH, CMCH, NIDCH, NICRH, KGH, SHSMCH).
- Worked on-site at **Dhaka Medical College Hospital (DMCH)** for 1.5+ years ensuring system stability for 150+ users.
- Managed IT infrastructure, vendors, procurement, system documentation, and operational reporting.

Bindulogic LLC — Software Engineer Trainee

November 2021 – April 2022

- Supported system analysis, application development, and internal IT operations.
- Assisted in **requirement understanding, system configuration, and documentation**.

- Installed and maintained Windows/Linux environments and monitored network performance.

Compass Architects — IT Consultant / Business & Systems Analyst (Part-time)

January 2022 – Present

- Gathered business requirements and translated them into **digital solutions** for branding, lead generation, and analytics.
- Developed and managed the company website using **WordPress CMS**.
- Implemented **GA4, Google Tag Manager (server-side), Meta Pixel**, and reporting dashboards.
- Conducted SEO analysis, campaign planning, and performance reporting to support business decisions.

Education

American International University–Bangladesh (AIUB)

B.Sc. in Software Engineering | 2016–2020

CGPA: 3.00 / 4.00

Technical & Analytical Skills

- **Business Analysis:** Requirement elicitation, process modeling, use cases, gap analysis
- **Methodologies:** Agile, Scrum, SDLC
- **Tools:** Jira, Trello, Slack, GA4, GTM, Postman
- **Frontend:** React, Next.js, TypeScript, HTML, CSS
- **Backend:** Node.js, Express.js, REST APIs
- **Databases:** MySQL, PostgreSQL, MongoDB
- **Infrastructure:** Linux, Windows, LAN/WAN, Docker, DigitalOcean
- **Testing:** Functional testing, backend testing, UAT support
- **Documentation:** BRD, FRD, FSD, Test Plans, Training Materials

Key Projects

- **Government Healthcare Systems** — Inventory, OPD, IPD, Billing, Lab & Hospital Management Systems
- **Eshoppers (E-commerce Platform)** — React, Redux Toolkit, Tailwind CSS
- **Compass Architects Website** — WordPress CMS, Analytics, SEO, Lead Tracking

Languages

- Bangla — Native
- English — Professional Proficiency

Strengths

- Strong analytical & problem-solving mindset
- Excellent stakeholder communication & documentation skills
- Adaptable, proactive, and delivery-focused
- Experienced in complex, large-scale government projects